



# Emerging Business Opportunities

Tiger Analytics' Capability

# Agenda

- 01 Tiger Analytics Overview
- **O2** Emerging Business Opportunity Overview
- O3 Solution Deep Dive
- Our Success Stories



# Tiger Analytics Overview

# Who Are We?

We're passionate about solving some of the high-impact business problems out there using AI and analytics.

# **Our Focus.**

Providing certainty for a better tomorrow.



# Fastest Growing Services Provider of Data, Technology and Analytics Solutions



### **Global Delivery**

**HQ:** Santa Clara, CA, USA

**Locations:** USA, UK, Singapore, Australia,

Canada, Mexico, LATAM and India



A minority-owned-enterprise certified by USPAACC



5,000+

Data & Al professionals



75+

Fortune 1,000 Clients across Industries



80%

Revenue is repeat business from existing clients



~10%

Attrition rate & highly engaged team

# Key Recognitions

### FORRESTER®

Wave Leader in Customer Analytics Service Providers **2023** 



Global Leader in Specialty Analytics Services for Retail **2024** 



Leader and Star Performer -Analytics and AI Services PEAK Matrix® **2024** 



America's fastest growing companies 2024, 2023, 2022, 2021



A minority-ownedenterprise certified by USPAACC



India's Great Place to Work **2024**, **2023**, **2022** 



America's fastest growing companies 2024, 2023, 2022, 2021



Best Workplaces for Women in India 2023





Global Leader in Specialty Analytics Services for Supply Chain **2024** 



Brandon Hall Award -Learning and Development **2024**  RESEARCH

Leader in AIM Research PeMa Quadrant for ~ Data Engineering Service Providers 2024, 2023 ~ Data Science Providers 2024, 2023 ~ MLOps Service Providers 2024 ~ GenAI Service Providers 2023

# AWS Partnership & Relevant Engagements aws



















- Global Advanced Tier Services Partner
- Global ProServe MSA
- Machine Learning, GenAl and Data & Analytics Competency
- CPG Competency Launch Partner
- SDP EMR, Redshift, Glue, Quicksight and Lambda specialization



- 170+ AWS Certifications
- AWS Certified Associate, Professional & Specialty Level
- 35+ Strategic engagements globally



### **Innovations**

- Content Ingestion Solution
- AWS Data Fabric
- Data Quality & Profiling Framework
- DataHub Metadata platform
- Automating laaC using Terraform
- MLCore
- Tiger Data Observability Solution



### **Global Manufacturer**

Assisted in creating an end-to-end Data Platform in order to implement a solution for predicting maintenance of assets.



### **Healthcare Provider**

Built robust Data and Analytics (D&A) platform that can act as an Enterprise Data Hub to host structured, semi structured and unstructured data and support various analytics and reporting.



### Retailer

Developed a scientific approach to measure and analyze the impact of various marketing activities on Sales, to support Marketing spend decisions for the financial year.

# **Our Capabilities**

Data/ML Engineering



- Data Pipelines
- Agile Data Ops
- Platform Engineering
- Future State Architecture

- Cloud Data Lake
- Modern Data Platforms
- Cloud Data Migration
- Lean Data Governance



**Related Offering Examples** 

Tiger's Data Fabric helps cut-down the time it takes for setting up new Data Pipelines in Cloud from days & weeks to few Minutes

# Al and Data Science



- Machine Learning
- Predictive Analytics
- Statistical Modeling
- Optimization Methods
- Streaming Analytics

- Generative Al
- Computer Vision
- Natural Language Processing
- Reinforcement Learning
- Deep Learning



Our **CV Framework** leveraging state of the art algorithms helped a Fortune 50 company with in-store shelf intelligence, stock-outs, footfall, SKU rotation

ML Engineering and Consumption



- ML Operationalization
- Scaling AI/ML solutions
- AI/ML Application Engineering
- APIfication

- Business Insights
- Analytics Story Telling
- Visual Analytics
- Value Realization



ML Core, a low code ML Platform with ready to use data models, features, ML models, dashboards streamlined production operations for a PE firm

# Supplemented with a Wide Array of Reusable Tools, Methodologies and Frameworks

Consulting

**Design Accelerators** 

Al/Data
Science/Insights

MLE & MLOps

**Industry Solutions** 

**Data Engineering** 













**Metrics Repository** 

Simulator 360

Tiger ML Functional toolkits

MLCORE Platform

Marketing Mix Modelling

Data Enrichment Catalog

**Prominent Use Cases** 

**Design Templates** 

**Code Templates** 

MLOPs best practices

Emerging Trends
Solution

Data Fabric

**Data Ingestion** 

framework

**Business Hypothesis** 

Design Artboards

Codified NLP libraries & pre-trained modules

Monitoring and Governance framework

Demand Forecasting Solution

Observability Framework

**Analytical Questions** 

Design Tool Standardization Process Codified CV libraries & pre-trained modules

Convo (Context-Need-Vision-Outcome) Discovery & Design Framework Test & Learn Platform

Omnichannel Attribution Solution

Data Quality framework

Supply Chain Analytics Solution

**TPO Platform** 

Data Assessment framework

Framework

Value Articulation

**Analytical Techniques** 

# Emerging Business Opportunity Overview

# **Emerging Trends Value Proposition**



### **Objective**

It is very pertinent for any organization to identify new trends/claims which can disrupt the Industry so that they can plan their product/service offerings accordingly. There are multiple solutions in the market which help identify trends but generally stop at that, with Tiger Analytics' solution we want to solve the problem in a more holistic manner.



### Solution

Tiger Analytics' Emerging Business
Opportunities solution helps map the whole
journey of manifestation of societal trends into
sales right from identification of trends to
discovering Emerging opportunities. It helps
organization quantify the opportunity size &
create strategy to realize the demand based on
growth drivers



### Value proposition

- Self-service platform with plethora of prebuilt reports & dashboards to consume the findings
- Leverage a comprehensive set of data sources including search, social media, product innovation, demographics & POS to provide a robust and accurate forecast
- Infrastructure agnostic (can be deployed onpremised or any cloud (AWS, Azure, GCP etc.))
- 30-50% acceleration in time to value across all our engagements

## TA's Emerging Trends solution overview

TA's Emerging trend solution helps organization **identify emerging trends, quantify the opportunity size**. It comprises of a combination **of advanced analytics assets, domain expertise & data science skills**.









# Identify trends in the market across ingredients, claims, form

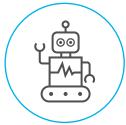
- Consumer insights (social media, search etc.)
- Product Innovation/launch activities
- Product Characteristics

Identify factors that could be leading indicators to forecast sales for the trends identified in step 1 using DTW (Dynamic Time Wrapping)

- Reference sales trends
- Social mentions
- Google Search etc..

Forecast \$ values for the trends using the leading indicators identified in step 2

Actionable levers to realize the business opportunity on potential emerging trends



### **Pre-built Accelerators and Templates**

Accelerate manual and tedious tasks to jump start the journey

### **Customizable reports and dashboards**

Foundational deliverables, customizable for easy reuse enabling high deliverable velocity

### **Best Practices and frameworks**

Modular architecture, easily integrable to existing system and expandable for future

# **Solution Approach**



### Data



### **Brick and Mortar Sales**

Nielsen IRI



### **Social Media / Digital Platforms**

Sprinklr, NetBase, Google Search Trends, SEMRUSH



### **eCommerce Data**

Amazon.com, Helium



### **Products Data**

Innova market space, OneSpace



# Others (Market Research, Voice of Consumer etc.)

Numerator, Netbase Quid, Signals, Patents, Panel Data etc..



### **Analysis & Modelling**



### **Data Exploration**

Competitive and innovation landscape of the category; recent trends and product launches; other bivariate and univariate analysis



### **Candidate Creation**

Current trends in the market are identified from product description, social conversations, reviews, patents etc.



### **Leading Indicators**

For every trends, identify leading sales indicators that could explain future trends



### **Forecasting & Opportunity Sizing**

ML code templates to forecast the future \$ sales leveraging the leading indicators identified



### Output



### **Dashboard**

Future \$ estimates of the candidates and EDA as dashboards, reports, etc.

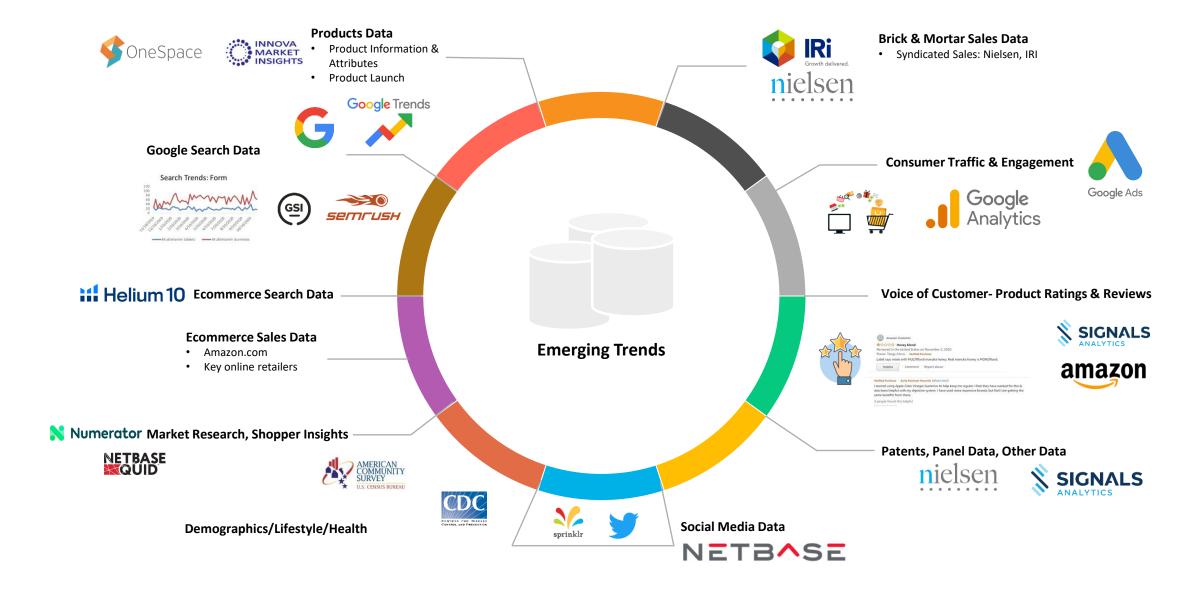


### Deployment

Model deployment in prod environment for continuous outputs

# 03 Solution Deep Dive

# Emerging Business Opportunity – Key Data Sources & Data Providers



# Identifying Need-States and Expressions



### **Data Sources**



Facebook & Twitter Posts

NETBASE Social Listening Data



Google Search Data



**Patents & Publications** 



Product Claims from third party data



**Ingredients Information** 

Glossary/Taxonomy for Expressions

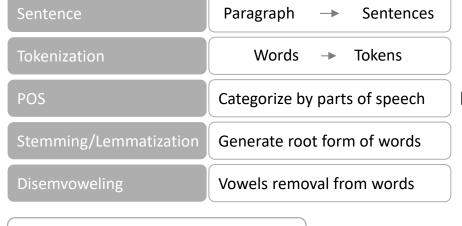


### **Methodology & Outcomes**

### Creating collection of words for each trend



### **Text Pre-processing**



### Illustrative Example:

### Social Post on Product A:

Product A contains high quality ingredients: Caffeine, Taurine, B group vitamins, Aspartame & Alpine water.
When I drink the product my heart is clammering to get out. Just Kidding, it provides the energy required and does not increase my blood pressure or heart rate.

# Extracted Keywords:

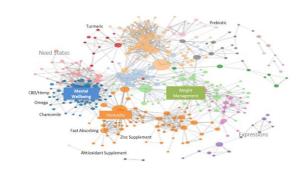
Vitamin B
Aspartame
Alpine water
Heart Health
Caffeine
Taurine
High Energy

# **Expression Extraction & Need State Identification**





Validation with client



**Need State - Expression Map** 

# Understand Emerging Trends using Consumer Insights

Data Collection & Exploration

Emerging Trends in Social Media & Search

Flow of Trends





Point of Sales



**Ecommerce Sales** 



Ecommerce Search



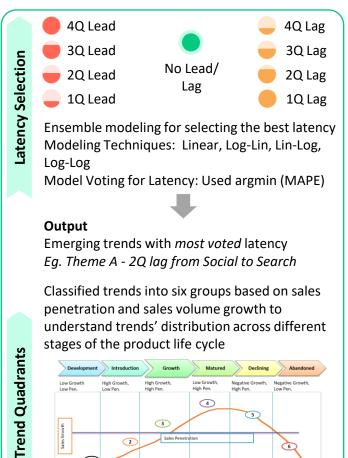
Google Search



Social Listening







# **Emerging Business Opportunity: Capabilities Enabled**

### **Latency Relationships**

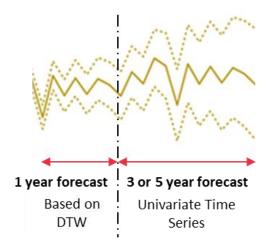
### Leading Indicators for Identifying Emerging Trends



- Early signals of an emerging trend is picked up from trends in search, social and new product launches
- Latency relationships between social, search, new product launches and sales establishes the path an emerging trend takes till it eventually takes off in sales

### Sales forecasts for trends with sales

# Market potential estimate for themes with sales

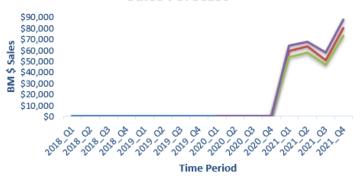


- Mid to long term forecasts for an trend with sales to aid in strategic planning
- \$ Sales at current market share of the client
- \$ Sales opportunity of the client in the forecast period based on fair share

# Sales forecasts for trends with no historical sales

# Sales forecast for themes without sales

### **Sales Forecast**



- Short term forecast for an expression with no historical sales
- Forecasts helps to give an early indication of future sales

Our Success Stories

## We have done it Successfully for Many of our Clients





### **TA Solution**



### **Value Delivered**



# Fortune 50 F&B Conglomerate.

- Identified emerging claims at Category x Region x Channel level and the size of business opportunity
- Identified key growth drivers influencing the claims and provided model driven recommendations
- Estimated an overall business opportunity of \$228 Million across 3 salty snacks categories
- Recommended model driven, actionable levers to realize the business opportunity

### **Large F&B Company**

- Derived Insights by analyzing forward looking consumer comments from social media & Google search
- Estimated market potential for different product claims/flavors/positioning
- Provided an integrated view of sales trends and consumer insights

 Identified opportunities worth \$3 Billion of incremental sales over the next 5 years for US market



# Thank You

www.tigeranalytics.com





